

JCH HealthCare complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. JCH HealthCare does not exclude people or treat them differently because of race, color, national origin, age, disability or sex. JCH HealthCare:

- Provides free aids and services to people with disabilities to communicate effectively with use, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other language

If you need these services contact any employee or Administration at (618) 498-8301.

If you believe JCH HealthCare has failed to provide these services or discriminated in any way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: JCH HealthCare, Administration, 400 Maple Summit Rd, Jerseyville, IL, 62052 (618) 498-8301, fax (618) 498-8313. You can file a grievance in person, by mail, phone or fax. If you need help filing a grievance, JCH HealthCare Compliance Officer is available to help you at (618) 498-8312 or email to jwebster@jch.org.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Right complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>.

U.S. Department of Health and Human Services
200 Independence Avenue, SW,
Room 509F, HHH Building
Washington D.C., 20201
(800) 868-1019 or (800) 537-7697 (TDD)

Complaint forms are available at
<http://www.hhs.gov/ocr/office/file/index.html>

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística.

UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej.

注意：如果您使用繁體中文，您可以免費獲得語言援助服務

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다.

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad.

ف تاه مصلا مك بلاو اذا ت تك ت دح ت ركذا اللغة، نإف ت ادخ كدعا سملا قو وغلا رفاوت ك دل نإجلا ب. ل ص ت ام قرب

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода.

યુના: જો તમે જરાતી બોલતા હો, તો િન:લુ ભાષા સહાય સેવાઓ તમારા માટ ઉપલબ્ધ છ.

رگا اپا ودر اے تے لوب بے، وت پآ وک نابز بیک ددم بیک ت ادخ ت فم ن ب ا ی ت سد ن ب ی . لاک

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn.

ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti.

ध्यान दः यद आप हदी बोलते ह तो आपके िलए मुफ्त म भाषा सहायता सेवाएं उपलब्ध हा

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement.

ΠΡΟΣΟΧΗ: Αν μιλάτε ελληνικά, στη διάθεσή σας βρίσκονται υπηρεσίες γλωσσικής υποστήριξης, οι οποίες παρέχονται δωρεάν.

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung.